

Privacy Policy under Personal Information Protection Law of the People's Republic of China ("PIPL")

This Policy is independent from and additional to the Privacy Policy formulated by Nan Fung Loyalty Program Limited ("Privacy Policy") and its holding companies and affiliates (collectively "we", "us", "our" or "Nan Fung") for the purpose of complying the PIPL. It only applies to persons from or locates at or residing in Mainland China who visit our websites ("Websites") and application ("APP"), or use our products or services embedded under or provided through the WeChat Mini Program ("Mini Program").

Before using the Mini Program, App, and Websites, or before submitting your personal information, you should read this Policy carefully. Providing your personal information is entirely voluntary, if you have any questions or concerns about how we process your personal information, please contact us through the contact details described below. If you do not agree to the written consent set out at the end of this Policy ("Written Consent"), please do not submit your personal information to us, but refrain from using, the Mini Program, App, or Websites.

1. Collection of personal information

When you visit and use the Mini Program, App or Websites or register as a member of NF Touch Membership Program, we process information from your device such as your computer IP address, browser type, access time; demographic information such as gender, country of residence; and personal information such as name, age, occupation, address, contact details, interests, personal preferences etc. For the purposes of this Policy, "personal information" under the data protection laws and regulations of the Peoples' Republic of China includes sensitive personal information such as biometrics, religious beliefs, specific identities, medical health, financial accounts, whereabouts of an individual, as well as personal information of minors under the age of 14.

Therefore, if you are a minor under the age of 14, before using the services or products of Nan Fung and providing your personal information, you must obtain

prior consent of your parent or guardian as set out in the Written Consent, otherwise we are entitled not to provide you with such services or products. If we discover that we have collected the personal information of a minor without the prior consent of a verifiable parent or guardian, we will, as soon as practicable, delete the relevant data as required by applicable law.

2. Purpose of processing personal information

The personal information that we process is to create accounts for you in our software application that are necessary for your use of our products and services we offer at Nan Fung; for communication with you; for performance of any transactions or for other legitimate purpose expressed under the Privacy Policy.

3. Disclosure, sharing and transfer of personal information

Except as otherwise provided by applicable data protection laws and regulations, we may disclose or share the personal information with third party service or product providers who provide services under the Mini Program, App, Websites and which are necessary for our business. Nan Fung will obtain your consent through written agreements, pop-up prompts, etc., in accordance with the requirements of applicable laws, regulations and standards. In the event of a merger, acquisition, reorganization or liquidation, we may transfer the Mini Program, App and Websites to a third party. Your personal information will be transferred to such third parties after obtaining your Written Consent as described below, or we shall require the third party to seek your express consent, unless otherwise required by applicable laws and regulations.

We may disclose your personal information to relevant law enforcement agencies, regulatory or government authorities, law courts or other third party when necessary or when we are mandatory required to (a) comply with applicable laws and regulations or legal procedures or (b) exercise or defend our legal rights or (c) protect the interests of you or any other person.

4. Protection and retention of personal information

We implement appropriate security measures to protect the personal information that we collect, store and process. Please however be aware that the internet is not full proof or completely secure. In the unfortunate event that your personal information has been compromised, we shall, in accordance with the requirements of laws and regulations, as soon as practicable inform you of the relevant circumstances and the possible impact of the security incident, as well as the corresponding measures taken by us or the actions you can take.

5. Your rights

Except as otherwise provided by the relevant laws or regulations of the People's Republic of China, you have the following rights with respect to personal information and may request to:

- 5.1 access your personal information or obtain a copy of it by emailing us and we will respond to your request in accordance with the relevant legal requirements and time frames.
- 5.2 correct or request to correct or modify your contact information, email address, residence area, password through the corresponding operations under the Mini Program, APP or Websites.
- 5.3 restrict, refuse or object the transfer of your personal information to any third party.
- 5.4 delete your personal information under certain circumstances.
- 5.5 change the scope of, or withdraw your consent to, our processing of your personal information if we violate applicable laws and regulations.
- 5.6 cancel your account or unsubscribe your membership of our Mini Program, App or Websites if you no longer use our services or products.

Within the scope permitted by applicable laws and regulations, we may not be able to respond to your requests under the following circumstances:-

- In the course of using the services or products of the Mini Program, App or Websites, you have seriously violated any laws and regulations, contractual agreements and/or the service/product policies and service/product rules

formulated by us.

- If your request conflicts with our performance of our obligations under any statutory or government requirements or administrative agencies, judicial and other competent authorities;
- If the requested information is directly related to national security or defense;
- If the requested information is directly related to public safety, public health, or significant public interests;
- If the requested information is directly related to criminal investigations, prosecutions, trials, and execution of judgements;
- If we have sufficient evidence to indicate that you have malicious intent or abuse of rights;
- For the purpose of protecting the life, property and other major legitimate rights and interests of you or other individuals, but it is difficult to obtain your authorization and consent;
- If responding to your request would significantly harm your or other individuals' or organizations' legitimate interests;
- If the requested information involves trade secrets.

6. Update to this Policy

We may occasionally update this Policy. Unless provided or required by applicable data protection laws, we may obtain your consent for any significant changes to this Policy, otherwise, this Policy is dated with the effective date as “last updated”, which will continue to regulate the use of the Mini Program, App, Websites or our services in so far as your personal information is concerned

7. How to contact us

We have appointed a personal information protection officer. If you have any questions or concerns on this Policy, please contact us by email to DPO@nanfung.com or by post at 8th floor, Tower B, 100 Zunyi Road, Changning District, Shanghai, The People’s Republic of China.

8. Language

If there is any inconsistency or conflict between the English version and Chinese translated version of this Policy, the English version shall prevail.

This Policy was last updated in July 2025.

Written Consent under the Personal Information Protection Law of the People's Republic of China

In accordance with the Personal Information Protection Law (PIPL) of the People's Republic of China and other applicable laws, and regulations to protect your personal information, Nan Fung Loyalty Program Limited ("NF Touch" or "we" or "our" or "us") must obtain your written consent for the handling of your personal data when you use our services and products or visit our Apps, websites and WeChat Mini Program.

The collection of your personal information: NF Touch will collect and process the submission of your personal data for the purpose of registering an account with us and/or applying for our services or products. NF Touch will strictly adhere to the Personal Information Protection Law of the People's Republic of China and other applicable laws and regulations of the People's Republic of China to protect your personal information. More information about processing of your personal data can be found from our Privacy Policy under the Personal Information Protection Law of the People's Republic of China where your consent is hereby given.

According to data protection law in the People's Republic of China, personal information from applicants who are 14 years or younger is regarded as sensitive personal information. Therefore, specific consent from the parent or guardian is required from you on behalf of the minor applicant.

Purposes of collection: We will collect, process, share, and store your personal information for the following purposes:

- To support your account or membership application;
- To communicate with you;
- To provide you with additional services if requested by you;
- To verify your identity.

Categories of personal information: We may collect the personal information from you such as name, date of birth, gender, country and area of residence, email address, contacts numbers, occupation, family status, salutation, age, and other

information including whether or not you drive vehicles or motor cycles.

Other personal information necessary to support your application: If it is necessary to disclose or share your sensitive information to a third party or transfer your sensitive personal information cross border, we will evaluate the legality, legitimacy and necessity of collecting sensitive information by the recipients. We will require the recipients to take protective measures for sensitive information received and strictly adhere to relevant laws, regulations, and regulatory requirements.

We will strictly control access to your sensitive information, adopt the principle of data minimization and ensure sufficient authorization for staff who may have access to your sensitive information. We will also implement technical measures to record and control staff's handling of your sensitive information to avoid illegal copying and/or downloading of your sensitive information.

We will only store your sensitive information for the period necessary to achieve the above-mentioned purposes and/or per the terms and conditions of our contract to which you are entering into unless a law of the People's Republic of China requires a mandatory storage period for your sensitive personal information. After the expiration of the storage period, we will delete or anonymize your sensitive information as required by law.

Cross border transfer of your personal information: All or part of your personal information mentioned above may need to be transferred to overseas entities of NF Touch or to any law enforcement agency or other governmental body or to a third-party verification agency if needed.

Your rights: You are free to refuse or withdraw your consent at any time. Please note that if you choose to refuse or withdraw your consent now or in the future, we will not be able to provide you with any services. You have the right to correct or delete your personal information. We will delete your personal data in accordance with laws and/or administrative regulations and as long as your personal information still resides at us. If your personal information is transferred to any other governmental body, you will have to submit a request for deletion to them.

Your consent as an applicant or as parent/guardian for an applicant: This consent represents your agreement to NF Touch to:

- the collection, processing, sharing and storage of your personal information as described in this form;
- the processing of your sensitive personal information; and
- the cross-border transfer of your personal information.

Last updated in July 2025